

# International SOS Portal

Safe journeys start with smart planning.  
Empowering your employees with  
enhanced digital tools.

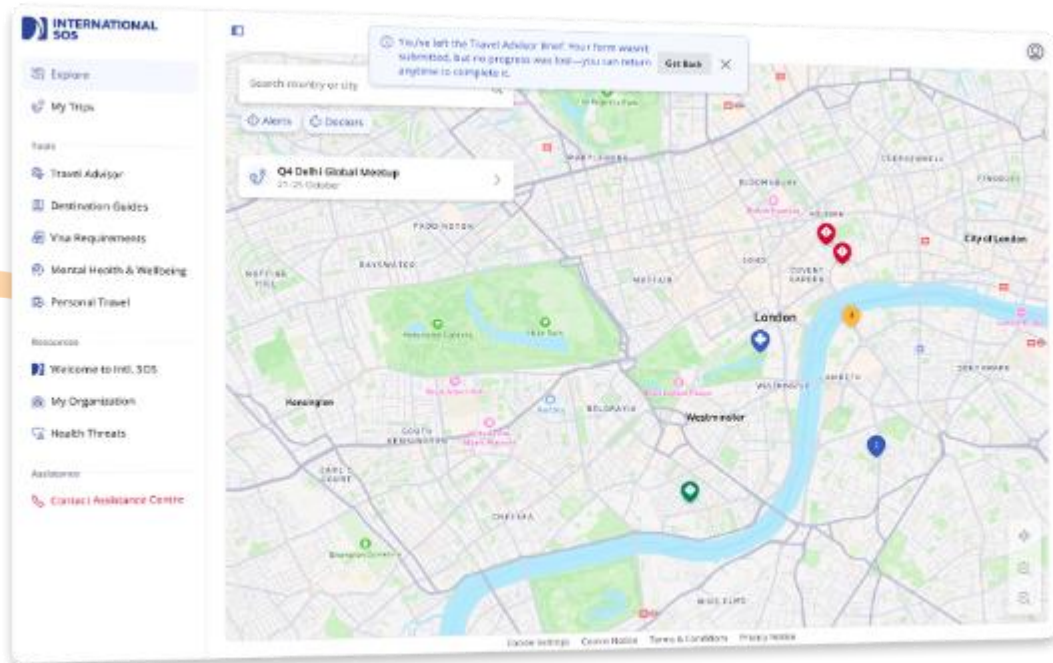


# My Portal

Safe Journeys Start with Smart Planning



Access the My Portal to prepare for your trip with everything you need in one place. Sign in easily with Single Sign-On and enjoy a seamless experience on any device. Quickly find your organisation's key contacts and policies and explore helpful resources such as Destination Guides and Health Threats, all presented in an easy-to-digest format.



If you need assistance registering or logging into the Portal please contact us via the:

[Client Support Platform](#)

Visit the Portal

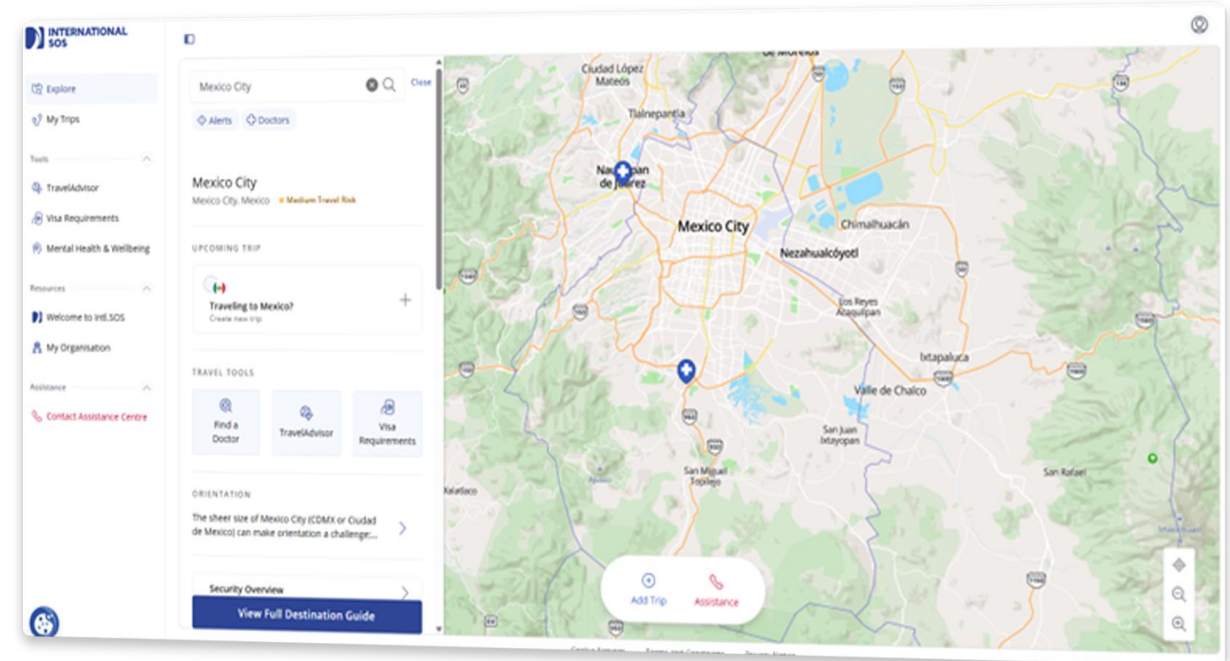
# My Portal

Country-Specific Medical and Security Information, Advice and Alerts: Helping Your People Know Their Risks



## Global Awareness

- Intelligence and monitoring of medical and security events
- Subscribe to email alerts
- Research your destination via the search bar to view the country and city guides
- Locate preferred primary care providers in key low medical risk cities
- Complete an interactive Travel Security Briefing through TravelAdvisor and view or download any completed briefs



## Mobile Responsive Design

Easy access from any device

## Single Sign-On

Allows users to log in to the Portal with the same credentials used for the Assistance App, and other digital tools

## Traveller Tools

Share and edit trips booked outside your agency with My Trips

## Membership Information

Access travel resources and membership benefits

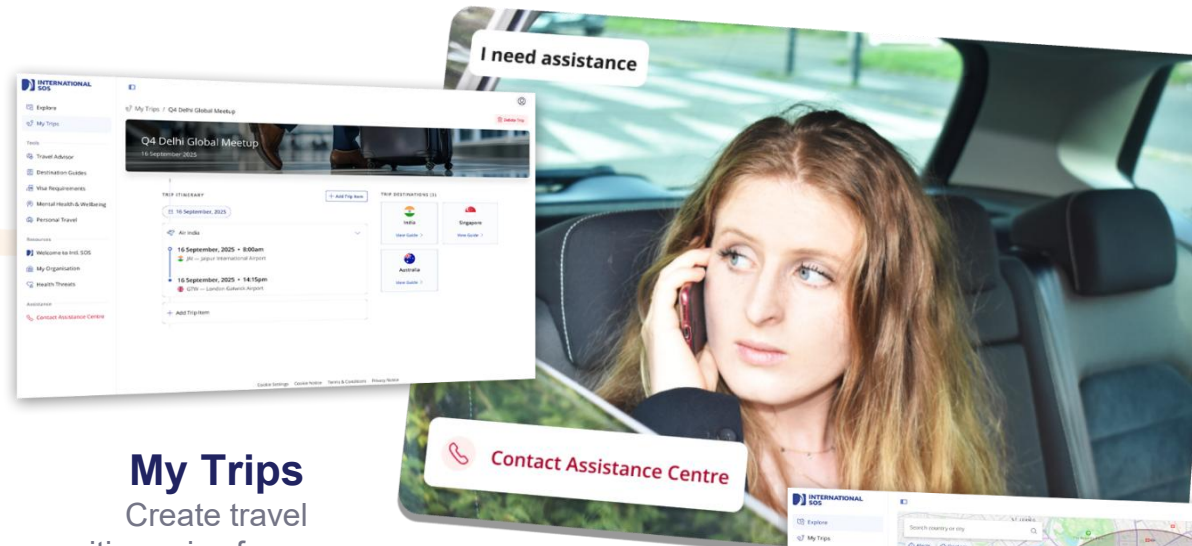
# My Portal

## Features



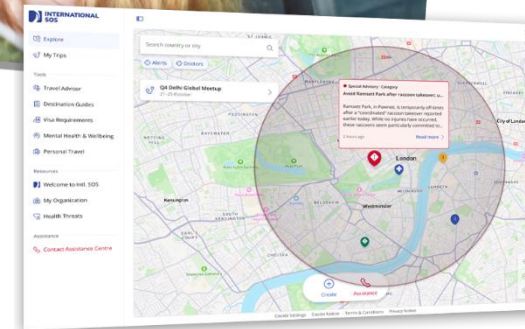
### Destination Guides

Safe journeys start with smart planning. Our Destination Guides help you stay prepared



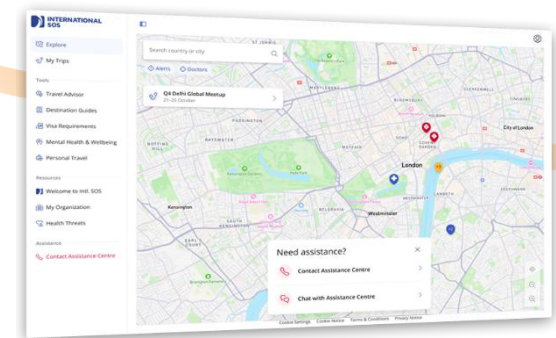
### My Trips

Create travel itineraries for your upcoming trips



### Alerts

Stay informed and ready with real-time medical and security alerts

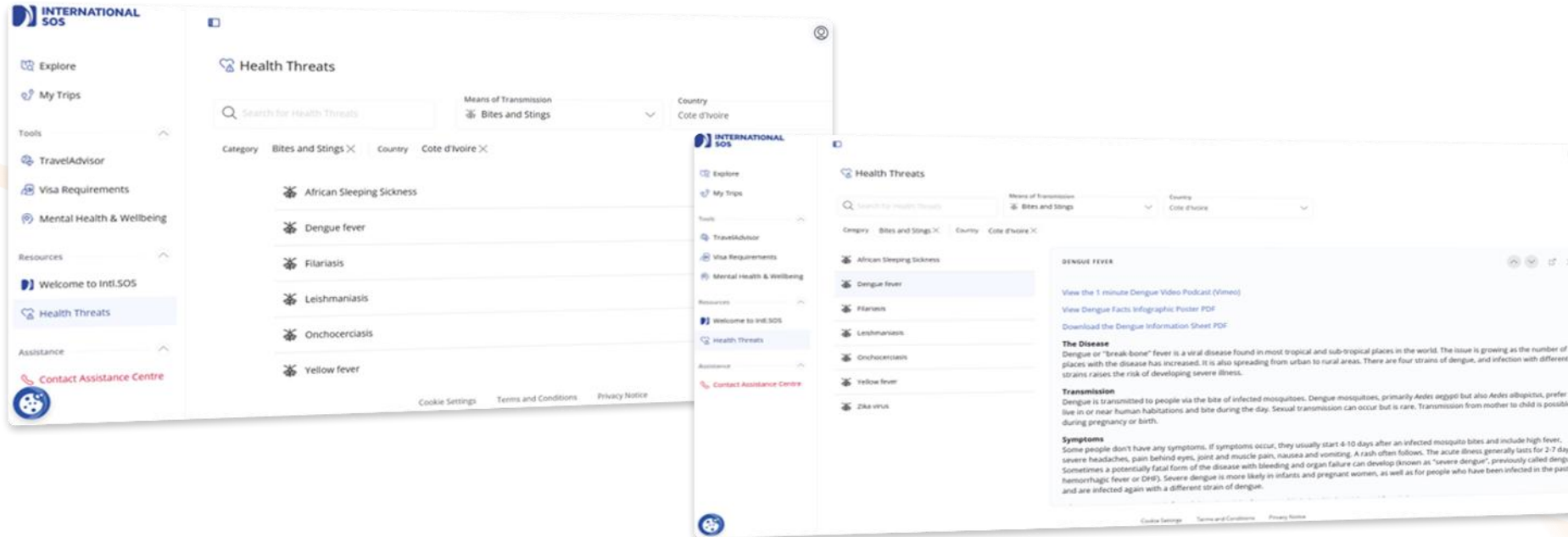


### Assistance on Demand

Get assistance anytime, anywhere

# My Portal

Access Health Threats in My Portal



Your go-to library of health risks, including infectious, environmental and selected chronic health conditions.

This content is organised by topic, offering a broader scope and deeper insights, extending beyond the medical content in Destination Guides. Many articles now feature short videos and downloadable infographics, making key information easier to access. Epidemiology notes are now also available for locations where applicable.

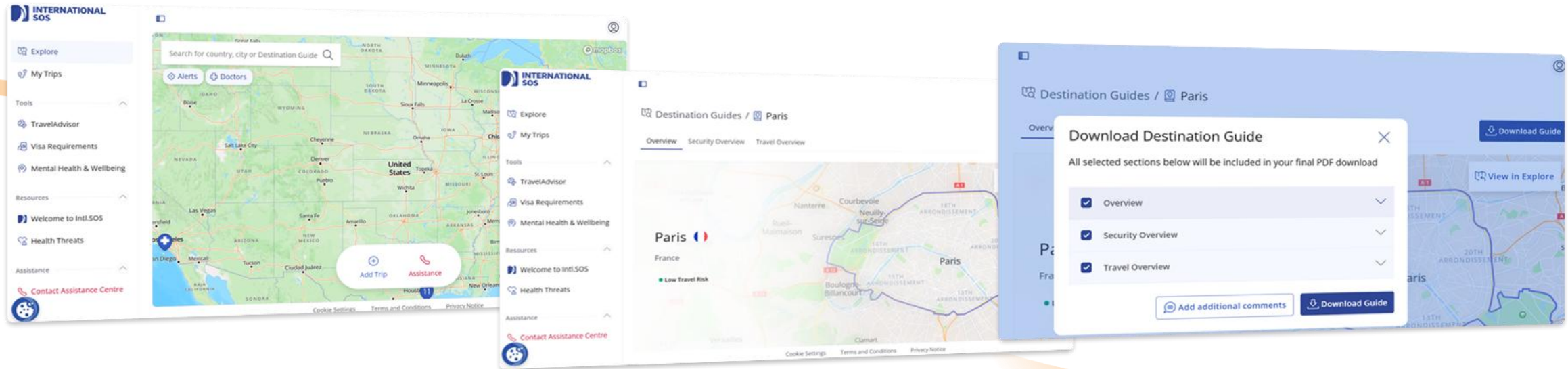
# My Portal

## Destination Guides – City Download



Our Destination Guides provide security, medical, and travel insights to help you stay prepared. They include multilingual information on vaccinations, known security threats, personal travel considerations such as LGBTQ+ and female traveller advice, disease risks, and contact details for quality medical facilities.

You can now download guides for specific cities, in addition to country-level guides, with the same granular export control over sections.



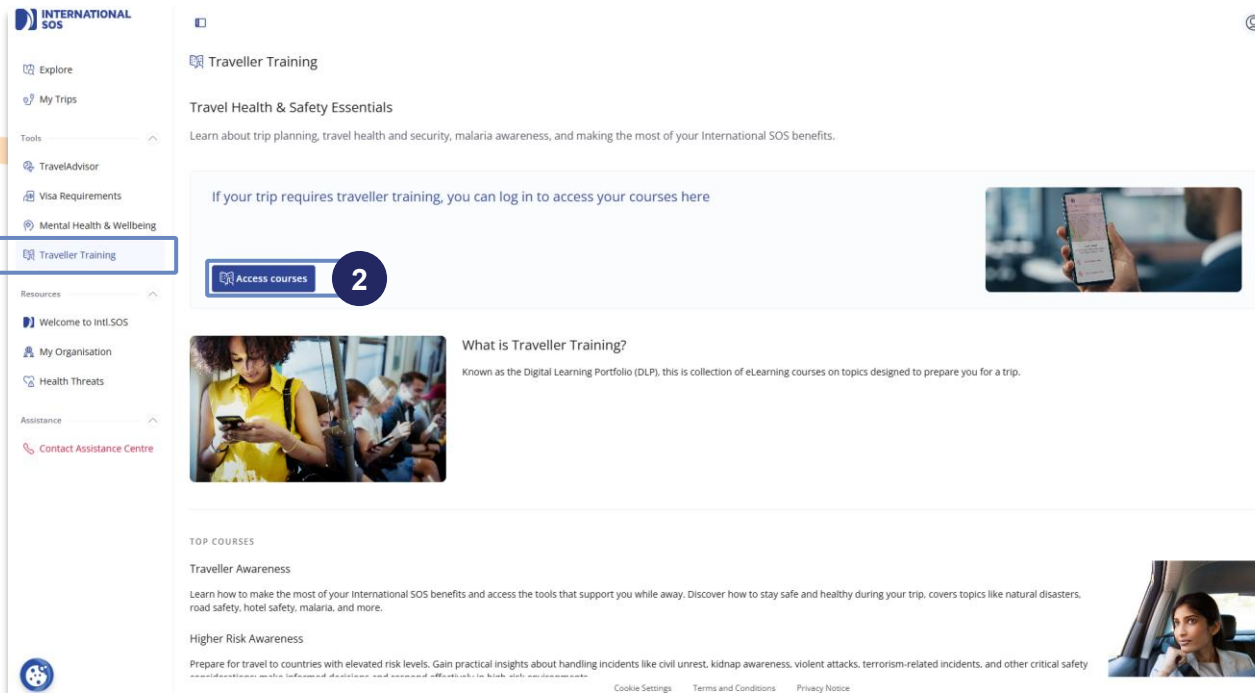
# My Portal

## Digital Learning Portfolio (DLP) Best-In-Class Training for People on the Move



**Microlearning for efficient learning and workforce engagement:** The DLP offers microlearning videos under five minutes and short courses that deliver critical information in bite-sized sessions, promoting engagement and efficient learning. Popular topics include Travel Security Awareness, Women’s Security, Emotional Wellness When Travelling, and Global Health Threats.

**Single Sign-On (SSO) access to the Digital Learning Portfolio (DLP) is now available through My Portal:** This enhancement is available to those who have the DLP as part of their subscription, enabling users to access the DLP directly from a single application.



1  
Access the DLP portfolio by selecting “Traveller Training” from the left-hand menu.

2  
Click “Access courses” to get started.



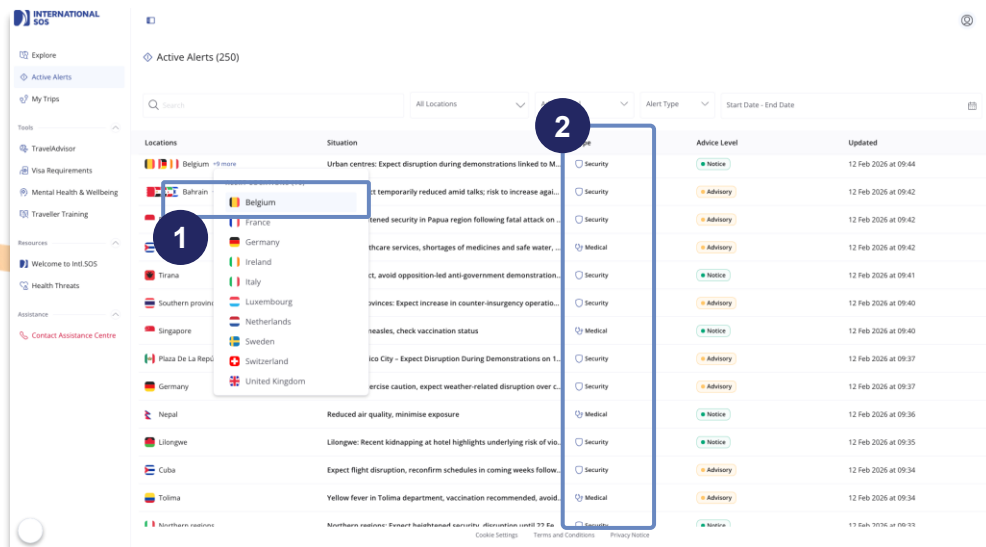
Watch Our DLP Showreel

# My Portal

## All Active Alerts View in My Portal

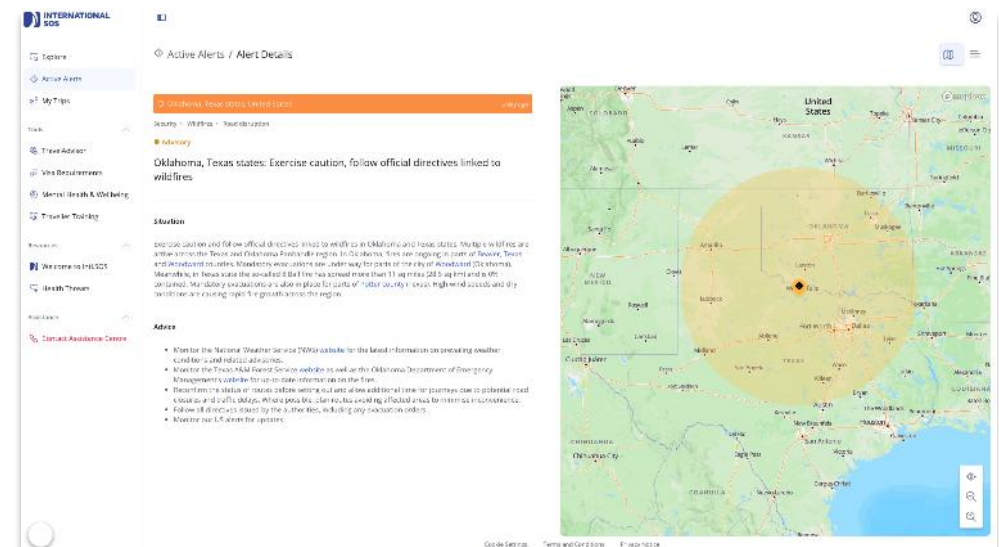


A redesigned alert details screen gives a clear, complete view of all our security and medical alerts. The new layout brings together localised content, an interactive map, and a structured presentation of the situation overview, recommended advice, and geographical impact.



1 For alerts that cover multiple locations, click to view the full list of areas covered.

2 Built-in filters allow users to refine alerts by location, alert category (security or medical), advisory severity level, and time relevance.



Access a full alert overview featuring a summary of the situation, recommended actions, and an alert zone displayed on a collapsible map.

### Alert Level—spanning four categories:

- **Notices** (be aware)
- **Advisories** (be prepared; adjust plans)
- **Special Advisories** (act now; account for workforce)
- **Evacuation Notifications** (from “be prepared” to “full evacuation”)